

Date: 1/30/15

To: SPIRIT Review Committee

From: Kinney Spray

Nominated Employee: Daryl "Preacher" Grandberry

Service Excellence

Daryl Grandberry is the true example of Service Excellence. Every morning, Preacher comes in about ten minutes before 7. He gets the keys to his truck and his crew leader's truck. He fuels them both up and makes sure they are road-ready. Preacher gathers all the tools his crew will need for the day and he fills the jugs with degreaser so they can keep all the asphalt tools clean.

This is a perfect example of Service Excellence and work ethic. Several employees should take note and study his work habits.

Producing A+ Results

Preacher has always been a person who provides the city and its residents with A+ Results every day. I would like to give you and the committee a few examples:

- Michelle McDonnell sent a great thank you letter showing her appreciation for Daryl's help in the Easter Extravaganza. He volunteered to work it even though he was no longer working in the Parks and Recreation Department.
- Jenny Miller bragged on Daryl for his professional manner when he and his crew removed a tree from her yard. They completed the work with little inconvenience to the residents and very minimal damage to the yard.
- Denis Bonnerude also sent a letter to thank the crew for the quick response and professional repairs that were made to the road at 2903 Johnson Road. He stated that the quality service and quick response are things he appreciates about living Germantown.

Initiative

Daryl is the perfect example of a person who takes initiative. Any time he is caught up on his daily assigned work, he always looks for something to do to stay busy. You never know what it may be; it may anything from taking the time to clean the dump truck he drives to emptying trash cans around Public Works. Daryl is going to find something to do to be productive when he has spare time.

Responsible

Daryl is very responsible. As I mentioned earlier, he loves taking time to clean his truck. Preacher is not the type person who just takes the pressure washer and cleans the outside. He cleans it just like his personal cars, which are spotless by the way. He cleans the inside and takes the time to Armor All the seats and dash. Keep in mind that we are talking a dump truck that really gets filthy.

I remember one time when we were pulling around the building and it looked like Preacher was ducking down in the truck. We thought he was goofing off. We were wrong about Preacher. We walked over there and he was lying down across the seats sweeping the floors and getting out trash.

Innovative

The best example of innovation that Daryl has brought to our crews is the use of blowers when operating the leaf truck in the fall. Years ago our crews walked along with the leaf vac truck using rakes to help get up the leaves to get the maximum operation from the machine. Preacher came to us from the Parks Department and he suggested we take two blowers instead of rakes. He said one man can go out in front of the truck to get leaves from the road to the gutter band and one man walk behind the machine blowing any loose leaves towards the vacuum hose. This gave us more bang for our buck and was not nearly as hard on the man operating the hose of the leaf vac.

Teamwork

Daryl is real go-getter. He works hard every day and is a great team player. A lot of the time, we have to swap crew members around to different crews to perform certain tasks. When we start moving these crews, everyone wants Preacher on his crew. Several of the guys in our department that have never worked on a crew with Preacher have told Bobby Carter and me that they didn't realize he was such a good worker. He truly is a really great worker.

I remember when we were going through Competition Management. Guys in the Parks Department kept telling us that Preacher was lazy. I believe they were telling a fib to keep him for themselves.